

INTEROFFICE MEMORANDUM

DATE: March 11, 2022

TO: Beverly Hospital Employees
Beverly Hospital Medical Staff
Beverly Hospital Board of Directors

FROM: Nancy E. Lee
Senior Vice President, Operations/CNO *for Nancy E. Lee/Ramona Asandei*

K. Lawrence Cohen, M.D., FACP
Chief Medical Officer

CC: Alice Cheng, FACHE
President & CEO

Administrative Team

SUBJECT: VISITOR GUIDELINE UPDATES

Based on a recent public health order from The California Department of Public Health (CDPH), the following visitor guidelines **will begin Monday morning, March 14, 2022**. These changes are activated to ensure safe accommodations for patients while reducing the risk of Covid-19 exposure.

Visiting Hours - Promoting family support and healing practices

- 8:00 AM to 8:00 PM (No restricted hours between 1:00 – 4:00 PM)
- Visiting hours may be limited based on a patient's clinical circumstances or the level of care that needs to be provided.
- Visitors must be 12 years of age or older
- Visitors must show a vaccination card indicating proof of being fully vaccinated, or a negative COVID-19 test completed within 72 hours before each visit. *
- For everyone's safety, all who enter the hospital will be screened for COVID-19 symptoms and fever.
- Surgical, KN95, N95 masks (cloth masks will need to be replaced) are always required while inside the hospital.
- Visitors may access the Café while maintaining social distancing and masking protocols.

ECC Visitation:**Non-Covid and Covid admissions:**

- One visitor (**fully vaccinated for COVID 19**) will be permitted for ECC patient support.
- **Alternative visitors are restricted at this time.**
 - The designated visitor must show a vaccination card indicating proof of being fully vaccinated.
 - If this documentation isn't readily available, visitation will need to be conducted using technology (phone, iPad, tele-registration).
 - The designated visitor **may** go with the patient who is being admitted from ECC.
 - Visitors of a patient in critical condition, when death may be imminent, are exempt from the proof of vaccination requirement.

Day Surgery:

- Visitors of a patient scheduled for an outpatient appointment in the acute care setting do not need to show proof of vaccination or a negative COVID-19 test result. All other safety requirements must be followed.
- Up to two (2) visitors are permitted until the patient is taken into the pre-surgery area.
 - Social distancing needs to be maintained.
- Up to two (2) visitors are permitted in the post-op setting, and when preparing for discharge.

Inpatient Visitation:

Non-Covid and Covid admissions:

Two (2) designated visitors, per patient, per day, will be permitted for patients admitted to the inpatient (ICU, Medical/Surgical, Tele) care services.

- Additional visitors will be considered based on specialty needs or clinical circumstances.
 - The exceptions will be determined in coordination with the attending physician and hospital leadership.
- The designated visitors must show a vaccination card indicating proof of being fully vaccinated, or a negative COVID-19 test completed within 72 hours before each visit.
 - If this documentation isn't readily available, visitation will need to be conducted using technology (phone, iPad, tele-registration) until a COVID-19 test can be performed with proof of a negative result.
 - Visitors of a patient in critical condition, when death may be imminent, are exempt from the vaccination and testing requirement.
- On admission, patients will be informed about access to virtual visitation opportunities.
 - Nurse-assisted virtual visits are limited to a maximum of 15 minutes so that care givers can meet the needs of all patients.

Pediatric Visitation:

Non-Covid 19 admissions:

- There is open visitation twenty-four (24) hours a day for parents or parent substitute only
- Visitors and siblings (12 years of age, and older) will observe the general visiting hours

Covid-19 Positive admissions:

- Visitors need to be designated during the patient's admission for Pediatric care.
 - The designated visitor must show a vaccination card indicating proof of being fully vaccinated.
 - If this documentation isn't readily available, the visitor must comply with always wearing a mask and face shield. The visitor must comply with social distancing when team members are present.
 - The visitor must complete a COVID-19 screening test during the next business day.
- In the case of prolonged hospitalization, we will partner with the family to select two (2) designated alternative support persons for pediatric patients.
- Visitation access with other family/friends will need to be conducted using technology (phone, iPad, tele-registration).

L&D Visitation:

Non-Covid 19 admissions:

- There is open visitation twenty-four (24) hours a day for the father of the newborn or the designated coach.
- Two (2) designated persons may be present during labor and delivery.
 - With approval of the patient's delivering physician, up to four (4) may be permitted.
- Four (4) visitors at one time are permitted in the postpartum rooms.
- Siblings of the newborn may visit when accompanied by a responsible adult.
- Beverly Hospital promotes "Golden Hour" at the first bonding time for Mommy, Daddy and Baby.
 - Visitation may be limited by the new parents at this time so they can spend the first hour of their baby's life uninterrupted

Covid-19 Positive admissions:

- Visitors need to be designated during the patient's admission to the L&D care unit.
 - The designated visitor must show a vaccination card indicating proof of being fully vaccinated.
 - If this documentation isn't readily available, the visitor must comply with always wearing a mask and face shield. The visitor must comply with social distancing when team members are present.
 - The visitor must complete a COVID-19 screening test during the next business day.
 - Visitation access with other family/friends will need to be conducted using technology (phone, iPad, tele-registration).

* Test kit can be antigen or PCR performed off site (example: retail pharmacy) or a home test kit performed in the presence of hospital staff or security.