

Addendum to Policy/Procedure 01.0001.35 Visitor Guidelines

Purpose: To outline Visitor/Vendor Guidelines under current CDPH All Facilities Letter:

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-31.aspx>

1. All who enter will be screened by the facility for fever and COVID-19 symptoms and other criteria as outlined below.

- Visitors/Vendors must be asymptomatic for COVID-19 and not be a suspected or recently confirmed case.
- Visitors/Vendors must always wear a medical grade face mask upon entry and within the facility.
- Visitors/ Vendors will only be allowed to enter by showing one of the following:
 - Vaccination card, photo of a vaccination card, vaccination passport, photo of a vaccination passport (must include visitor's name, and date of each vaccination).
 - Hard copy of a negative COVID-19 test result in which the test was taken less than 72 hours prior to entrance (must include the visitor's name and date of test).
- Visitors for Pediatric patients, Labor and Delivery patients, or special needs patients are able to visit the first day without proof of vaccination or negative COVID test but must present it the next day.
- Visitors of a patient in critical condition, when death may be imminent, are exempt from the proof of vaccination requirement.
- Visitors and support persons must comply with any health facility instructions regarding PPE while in the patient's room.
- Visitors should always maintain physical distancing from other visitors not from the same household as well as from the hospital care personnel.
- Visitors must comply with all personal protective equipment (PPE) as designated by the hospital's guidelines while in the patient's room.

2. Visitor access will be limited from the main lobby to and from the patient's room.

- Visitors will have access to designated restrooms on the floor they are visiting.
- Visitors will not have access to the Café or other service areas.

4. To ensure support for a patients' mental health and well-being, while striving to limit the spread of the virus, the following expanded visitation guidelines are activated.

- **Visiting Hours - Promoting family support and healing practices**
 - 8 am to 1 pm (maximum 2 visitors / patient at a time)
 - 1 pm to 4 pm Quiet hours (visitors will remain by exception only, and for patients in ECC or preparing for discharge).
 - 4 pm to 8 pm (maximum 2 visitors / patient at a time).

- Virtual visitation is available. Please ask the Charge Nurse to schedule a date and time for 15-minute virtual visits.
- Visitor hours may be limited based on a patient's clinical circumstances or the level of care that needs to be provided.

Surgery Patients

The presence of a visitor is essential to the well-being of surgery patients (both inpatient and outpatient).

- Visitors of a patient scheduled for an outpatient appointment in the acute care setting do not need to show proof of vaccination or a negative COVID-19 test result. All other safety requirements must be followed.
- Up to two (2) visitors are permitted until the patient is taken into the pre-surgery area.
 - Social distancing needs to be maintained.
- Up to two (2) visitors are permitted in the post-op setting, and when preparing for discharge.

Pediatric Patients

Visitors are essential for the mental health of pediatric patients.

- Pediatric patients will be allowed up to two (2) support persons at a time.
- In the case of prolonged hospitalization, we will partner with the family to select two (2) designated alternative support persons for pediatric patients.

Labor and Delivery Patients

The presence of a partner or support person is essential to the mental health of patients who are in labor and delivery.

- Up to two (2) support persons will be allowed to be present with the patient.
- In addition to the support person(s), a doula, if desired by the patient, will be permitted to be present if:
 - prior arrangements have been made with the hospital
 - the doula complies with hospital PPE and infection control guidelines.

Patients at End-of-Life

Visitors are essential to the mental health of patients who are at end-of-life.

- Up to two (2) visitors will be allowed with the patient and do not need to be pre-designated.
- Visitors of a patient in critical condition, when death may be imminent, are exempt from the proof of vaccination requirement.

Patients with Physical, Intellectual, Cognitive and/or Developmental Disabilities

The presence of a support person is essential to patients with physical, intellectual, cognitive and/or developmental disabilities.

- Up to two (2) support persons will be allowed to be present with the patient.
- For patients, especially with prolonged hospitalization, the patient or family/patient representative may designate two additional support persons.

Students Obtaining Clinical Experience

- CDPH supports efforts to ensure that new nurses and other professionals coming into the healthcare workforce are able to obtain necessary clinical experience.
 - Students obtaining their clinical experience are permitted to enter the facility if they meet the [CDC guidelines](#) for healthcare workers to maintain the workforce needed during this pandemic.

Volunteers

Volunteers will be limited in the facility. Volunteers that have access must comply with our screening criteria and internal policies (Vaccine or negative COVID test verification, PPE and Social distancing compliance).