

# Plain Language Summary of Beverly Hospital's Financial Assistance Policy

## Hospital Daily Rate

Includes room, nursing care, meals, telephone and television.

## Special Service Charge

Includes items your physician orders for you, such as X-rays or laboratory tests. **Physicians are not employees of Beverly Hospital** and you may receive bills from physicians you did not see in person. These bills are for professional services provided by these doctors in diagnosing and interpreting test results while you were a patient.

Pathologists, radiologists, cardiologists, anesthesiologists, emergency physicians, and other specialists perform these services and bill separately. If you have questions about these bills, please call the number printed on the statement you receive.

## Getting Assistance with Your Bill

This is for anyone who receives medically necessary services from Beverly Hospital. The Plain Language Summary and Financial Assistance Policy for getting assistance with your bill are available in English and Spanish. We will also assist you with translation to other languages.

## How Do I Qualify for Financial Assistance?

You can ask for help with your bill at any time during your visit or billing process. We will determine how much you owe by reviewing income, or other resources. If your yearly income is less than or equal to 350% of the current Federal Poverty Guideline, you may not have to pay your bill.

Federal Poverty Guidelines can be found at: <https://aspe.hhs.gov/poverty-guidelines>

You may qualify for assistance with all or part of your bill. Help is based on a sliding scale that considers your yearly income and family size.

## How Can I Apply for Financial Assistance?

To obtain a free copy of Beverly Hospital's Financial Assistance Application, Financial Assistance Policy, or this Plain Language Summary, please visit the "Paying for Your Care" section at: <https://www.beverly.org/patients/>

You can apply for help with your bill in person or by mail. You can pick-up an application, plain language summary, or a copy of the Financial Assistance Policy at 309 W Beverly Blvd Montebello, CA, by calling us at 1-323-725-4347.

## Paperwork

You are responsible for providing timely information about your health benefits, income, assets, and any other paperwork that will help to see if you qualify. Examples of paperwork might be bank statements, income tax forms, check stubs, or other information.

**Medically-Necessary Care**

If you qualify for help with your bill, you will not be charged more for emergency or medically necessary care than amounts generally billed to patients having insurance under Medicare.

**Collection Activities**

Bills that are unpaid 120 days after the first billing date may be placed with a collection agency. You or the guarantor can apply for help with your bill at any time during the collection process by contacting the Customer Service Department at 1-323-725-4347.