

FAQs

Frequently Asked Questions

Where does my health information in the Portal come from?

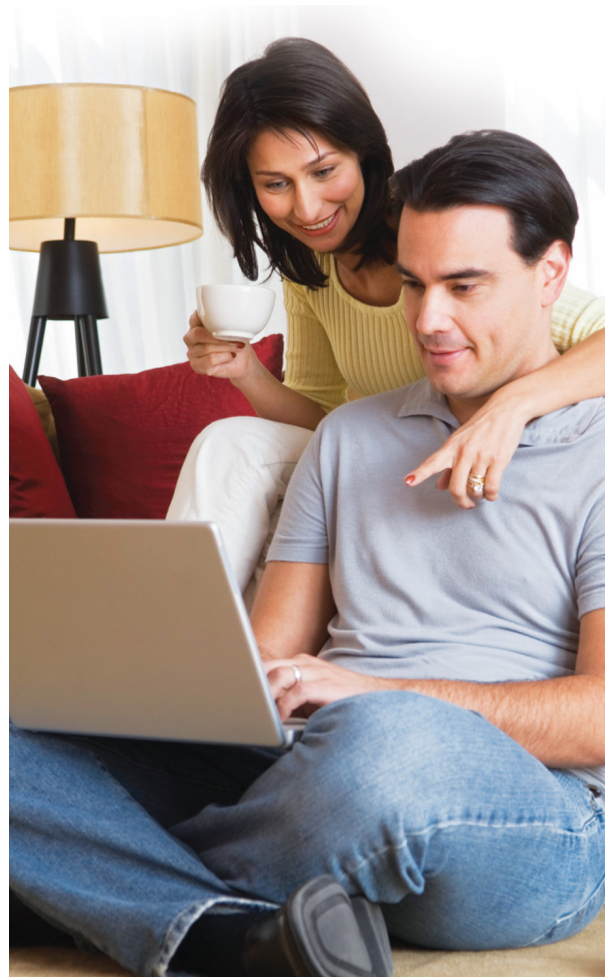
From your Beverly Hospital Electronic Health Record during your stay.

Can my family access my Portal?

Yes, you can assign a healthcare proxy to access your health information. This needs to be set up with our Medical Records Department and requires consent from you and your proxy.

Is my information safe?

Yes. Portal passwords are encrypted. We adhere to best practices and industry standards to safeguard your information. You and your authorized proxy are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.



Contact Us: PortalContact@Beverly.org

My Health Portal

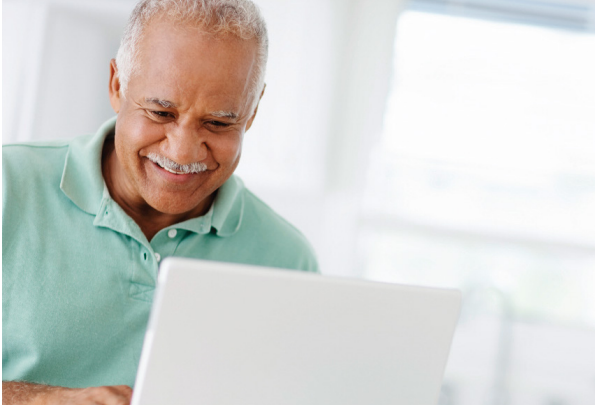
*Manage your Healthcare Online
from Anywhere*



309 W. Beverly Blvd., Montebello, CA 90640
www.beverly.org | Main: (323) 726-1222



My Health Portal gives you Quick, Easy and Confidential Access



My Health Portal (MHP) is available 24 hours a day at your convenience to review your health information online.

Access:

- Lab Results
- Radiology Reports
- Hospital Discharge Instructions
- Allergies and Conditions
- Prescribed Medications with Instructions
- Hospital Visit History
- Review Health Summary
- Immunization Record
- Education Materials

*Use My Health Portal from anywhere internet
can be accessed.*

Getting Started Using My Health Portal

- Beverly Hospital Admitting Department or Medical Records Department will assist with registration.
- You receive an email with a link that will walk you through the setup of creating a user ID and password.
- To log into the Portal, visit www.beverly.org. Click the “My Health Portal” link. Then, simply enter your user name and password to view

You Can Manage Your Family’s Healthcare Needs Too.

For loved ones in your care, you may set up a Proxy Account by visiting the Beverly Hospital Medical Records



Department at 309 W. Beverly Boulevard, Montebello, CA. Fill out the required ‘Authorization for Proxy Access to My Health Portal’ form and provide identification. Proxy must be 18 years of age or older.

What if I have any additional questions regarding the Portal? There is a Contact Us button on the home page of the My Health Portal website that allows you to send an email to PortalContact@beverly.org. Or, call the Medical Records Department at (323) 725-5020, Monday – Friday from 8:30 a.m. – 5:00 p.m.